

**TALBOT COUNTY  
PUBLIC SCHOOLS  
EASTON, MD 21601**

**POLICY CODE  
10.12  
ADOPTED: 06/26 91  
REVIEWED: 07/21/10**

**STUDENT/PARENT COMPLAINTS/APPEALS PROCEDURE**

**I. Complaints and Resolution**

- A. In the event a problem or concern arises between a student or parent and their teacher or principal, they are encouraged to resolve the difference at the level at which the problem occurs.
- B. The process that is to be used is outlined in Policy Code 11.9, "Public Complaints/Appeals."

**-END-**